

Refund Policy

Effective Date: 02/04/2024

At CSpider Technology, we strive to provide our Candidates with quality and assured services. We understand that circumstances can change, and we have established the following refund policy to address such situations.

1. Eligibility for Refund

Refunds will only be considered for requests made **4 Months after the date of enrolment**. Requests made before this period will not be eligible for a refund.

2. Request Process

To initiate a refund request:

- Send an email to [support email address] with the subject line "Refund Request."
- Include your registration details (name, registration date, Payment Details).
- Provide a brief explanation for your request.

3. Refund Processing

- Upon receiving your request, we will review it and respond within **15** business days.
- If approved, the refund will be processed to the original payment method used at the time of registration.
- Refund will be done with deduction from 10% to 80% upto. It varies in different situation.
- Please allow **15** business days for the refund to reflect in your account.

4. Policy Changes

We reserve the right to modify this refund policy at any time. Changes will be communicated via email and will take effect immediately upon posting on our website.

5. Non-refundable Case

- Without any valid reason refund is not processed.
- Without prior notice to us, if you got any placement outside.
- Intentionally misbehave situation.

6. Refund Process

Submit a mail to accounts@cspidertech.com

Subject: Refund

Body:

Name:

Contact No:

Payment Date:

Transaction ID:

5. Contact Us

For any questions regarding this policy, please contact us at hr@cspidertech.com